

NOTIFICATION

It is notified for the information to all concerned that University has established a Cell to deal with the Complaints and Grievances of student's/ parent's/ guardians/ stakeholders etc. whose grievance(s) was/were not properly addressed by the respective authority i.e. University Teaching Departments/Colleges affiliated to the University, Branches/offices of the University etc. alongwith valid proof thereof. This Cell will be known as "University Informatics & Grievance Cell". The Cell will be headed by the Director to be appointed by the Vice-Chancellor. The necessary guidelines relating to this Cell duly approved by the Vice-Chancellor in anticipation of approval by the Executive Council are available on the University website www.gjust.ac.in for information/perusal of all concerned. This notification may be placed on notice board of the departments/colleges concerned for information of all concerned.

Further, the Vice-Chancellor has already appointed Prof. Sanjeev Kumar, Haryana School of Business as Director of the Cell and Dr. Hardev Singh, Assistant Professor, Deptt. of Physics as Deputy Director of the Cell.

The official email ids of the Cell is <u>uigcell@gjust.org</u> & <u>igcellgju@gmail.com</u> and helpdesk/contact no. of the Cell is 7015001907 & 01662-263161. This Cell is running in Room No. 105, Ground Floor of Examination Wing of the University.

Directo	r (UIG	C)

Endst. No. UIGC/2023/ 18-88 Dated

Copy of the above is forwarded to the following for information and necessary action please:

- 1. All the Principals of Affiliated Degree Colleges/Education Colleges/ Engg. Colleges/Mgt. Colleges of GJUS&T Hisar.
- 2. All Deans/Directors/Chairpersons/Heads/Branch Officers, GJUS&T Hisar.
- 3. Director, PDUCIC, GJUS&T, Hisar with the request to upload the same on University website.
- 4. Director, Public Relations, GJUS&T, Hisar.
- 5. Director, Public Outreach, GJUS&T, Hisar.
- 6. OSD to Vice Chancellor for kind information of Vice-Chancellor GJU S&T Hisar.
- 7. Secretary to Registrar for kind information of Registrar GJU S&T Hisar.

Director (UIGC)